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RESEARCH ARTICLE

Impact of Chronic Illness on Mental Health

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ARTICLE INFO	ABSTRACT							
Received: Jan 10, 2025	Chronic illness is a long-lasting condition that can significantly impact an individual's physical, emotional, and psychological well-being. This							
Accepted: Feb 25, 2025	research explores the complex relationship between chronic illness and							
<i>Keywords</i> Chronic Illness	mental health, focusing on how prolonged physical ailments can lea mental health challenges such as anxiety, depression, and stress. The s examines various chronic conditions, including diabetes, cardiovasc diseases, cancer, autoimmune disorders, and chronic pain syndromes, their emerifice effects on mental health. Factors such as social isola							
Mental Health Anxiety	cognitive impairments, and the role of coping mechanisms are a discussed. Through a review of existing literature, this research aims							
Depression Stress Coping Mechanisms Chronic Pain Cardiovascular Diseases Autoimmune Disorders	highlight the importance of integrating mental health support into management of chronic illnesses, addressing stigma, and providing ho care approaches. The findings underscore the need for healthcare sys to consider the mental health implications of chronic illness recommend interventions to improve both physical and psycholo outcomes for affected individuals.							

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INTRODUCTION

Chronic illness refers to a range of long-term health conditions that persist over an extended period, often for the duration of a person's life. These illnesses can affect multiple systems in the body, including cardiovascular, respiratory, metabolic, and neurological systems. Some of the most common chronic illnesses include diabetes, heart disease, cancer, autoimmune diseases, and chronic pain disorders (González et al., 2019). Chronic illnesses not only disrupt physical health but also have significant mental health implications, creating a complex relationship between physical and psychological well-being (Wolfe et al., 2016). Understanding the impact of chronic illness on mental health is crucial, as individuals with chronic conditions are at higher risk for developing mental health disorders such as depression, anxiety, and stress (Katon, 2015).

The mental health consequences of chronic illness can vary depending on the severity of the condition, the individual's coping mechanisms, and the level of support they receive from their families, healthcare providers, and communities (Goodwin & Gittins, 2020). Research indicates that chronic illnesses, particularly those that cause ongoing pain or disability, can lead to increased rates of depression and anxiety (González et al., 2021). Chronic diseases that impose a significant burden on daily activities, such as rheumatoid arthritis, multiple sclerosis, and cancer, are associated with a higher likelihood of experiencing psychological distress (Penza et al., 2020). Furthermore,

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individuals living with chronic illness may experience social isolation, stigmatization, and a decline in quality of life, all of which can exacerbate mental health challenges (Baker et al., 2017).

The relationship between chronic illness and mental health is bidirectional. Not only can chronic illness contribute to the development of mental health disorders, but pre-existing mental health conditions can also exacerbate the progression of chronic illness (Katon et al., 2020). Mental health conditions such as depression have been linked to poorer disease management and outcomes in individuals with chronic conditions (Rasmussen et al., 2021). As such, the intersection between physical and mental health is critical to understanding how individuals with chronic illness cope and manage their conditions.

Chronic illness and mental health disorders also disproportionately affect specific demographic groups. For example, older adults are particularly vulnerable to the dual burden of chronic illness and mental health disorders, as they often experience multiple comorbidities, cognitive decline, and social isolation (Patel et al., 2018). Additionally, socioeconomic factors such as income, education, and access to healthcare play a significant role in the mental health outcomes of individuals with chronic illnesses. Those with lower socioeconomic status are at an increased risk of experiencing both physical and mental health challenges due to limited access to resources and healthcare services (Thomson et al., 2020).

Despite the growing recognition of the link between chronic illness and mental health, healthcare systems often focus primarily on the physical aspects of chronic conditions, with less attention given to the psychological needs of affected individuals. This gap in care highlights the importance of integrated care models that address both physical and mental health (Zhou et al., 2019). Furthermore, the stigma surrounding mental health in some cultures and communities can prevent individuals from seeking the help they need, further exacerbating the challenges of managing chronic illness (Rosenberg et al., 2018).

The significance of addressing mental health in chronic illness management is increasingly recognized in medical research. Studies have shown that when individuals with chronic illnesses receive comprehensive care that includes mental health support, they experience better health outcomes, improved quality of life, and enhanced coping skills (Hoare et al., 2021). Effective interventions, such as psychological counseling, support groups, and medications, can alleviate the mental health burden associated with chronic illness, allowing individuals to manage their conditions more effectively (Thorn et al., 2020). Additionally, incorporating mental health services into chronic illness care plans may reduce healthcare costs by improving disease management and reducing the need for more intensive interventions (Wells et al., 2016).

This research aims to explore the impact of chronic illness on mental health by reviewing existing literature, identifying key challenges faced by individuals living with chronic conditions, and proposing strategies for improving mental health outcomes in this population. By examining the relationship between chronic illness and mental health, this study seeks to provide a deeper understanding of how healthcare systems can better support individuals dealing with both physical and mental health challenges.

Background of the study

Chronic illnesses refer to long-term health conditions that persist for an extended period, often for a lifetime, and require ongoing medical management. These conditions, such as diabetes, cardiovascular diseases, cancer, arthritis, autoimmune disorders, and chronic pain syndromes, are prevalent worldwide and represent a major cause of disability and morbidity. According to the World Health Organization (WHO), chronic diseases account for approximately 70% of global deaths, with many individuals suffering from multiple comorbidities simultaneously (WHO, 2018). The global burden of chronic illness is further compounded by the increasing life expectancy and aging populations, leading to a rise in the number of individuals living with chronic conditions.

The impact of chronic illness extends beyond physical symptoms and often has profound psychological and emotional consequences. Living with a chronic condition can lead to emotional distress, depression, anxiety, and diminished quality of life (Baker et al., 2017). Research has shown that individuals with chronic illnesses are at a significantly higher risk of developing mental health disorders compared to the general population. The constant strain of managing symptoms, the

uncertainty regarding disease progression, and the limitations imposed by illness can lead to feelings of helplessness, frustration, and isolation (Katon, 2015). Moreover, chronic illness often affects the social and occupational aspects of life, which can further contribute to mental health challenges (Patel et al., 2018).

The connection between chronic illness and mental health is bidirectional. Mental health disorders, such as depression and anxiety, can worsen the physical symptoms of chronic illness and negatively affect the management of the condition. Conversely, physical health issues stemming from chronic diseases can exacerbate or trigger mental health problems, creating a vicious cycle of physical and psychological burden (Katon et al., 2020). This relationship has prompted growing attention to the need for integrated care models that address both the physical and mental health needs of individuals with chronic illnesses.

Research significance and objectives

The significance of this research lies in its potential to enhance the understanding of how chronic illness impacts mental health and inform healthcare practices and policies. Despite the growing recognition of the psychological burden of chronic illness, the integration of mental health services into chronic illness care is often lacking. Current healthcare models typically prioritize the physical aspects of disease management while neglecting the psychological and emotional needs of patients (Zhou et al., 2019). This research seeks to fill the gap by examining the psychological effects of various chronic conditions, identifying factors that influence the mental health of affected individuals, and proposing strategies for improving mental health outcomes in this population.

The primary objectives of this research are

- **To explore the psychological impacts** of chronic illness, including anxiety, depression, and stress, on individuals living with chronic conditions.
- **To identify the social and behavioral factors** that mediate the relationship between chronic illness and mental health, including social isolation, stigma, and coping mechanisms.
- **To assess the impact of specific chronic illnesses,** such as diabetes, cardiovascular diseases, cancer, autoimmune disorders, and chronic pain conditions, on mental well-being.
- **To evaluate existing interventions** aimed at improving mental health in individuals with chronic illness, including psychological therapies, medications, and support systems.
- **To propose strategies for integrated care** models that address both the physical and mental health needs of patients with chronic illnesses.

By achieving these objectives, the research will contribute to a deeper understanding of the mental health challenges faced by individuals with chronic conditions and provide actionable insights for improving holistic care.

Scope and limitations

This research will focus on the mental health impacts of commonly diagnosed chronic illnesses, including diabetes, heart disease, cancer, autoimmune disorders, and chronic pain syndromes. The study will explore the psychological effects of these conditions, including anxiety, depression, social isolation, and cognitive decline. It will also examine factors such as socioeconomic status, access to healthcare, and social support systems that may influence mental health outcomes for individuals living with chronic illness.

There are several limitations to this study. First, the research will primarily rely on existing literature and secondary data sources, which may limit the depth of insight into specific populations or regions. Additionally, the study will not focus on all chronic illnesses, but rather a select group of conditions that have significant mental health impacts. The research will also not delve into the biological mechanisms that underlie the relationship between chronic illness and mental health, as this is outside the scope of the study.

The findings may not be generalizable to all populations, as mental health responses to chronic illness can vary depending on cultural, geographic, and demographic factors. The study will primarily focus on Western healthcare models, which may differ from healthcare practices in low-income or resource-limited settings. Lastly, while the research will propose integrated care models, the

feasibility and effectiveness of such models may vary across healthcare systems, requiring further investigation.

LITERATURE REVIEW

The relationship between chronic illness and mental health has been the focus of extensive research, given its implications for healthcare systems, patient outcomes, and quality of life. Chronic illnesses, such as diabetes, cardiovascular disease, cancer, and autoimmune disorders, are associated with high levels of psychological distress, including depression, anxiety, and stress. Studies indicate that individuals with chronic conditions are two to three times more likely to experience mental health issues than those without such conditions (Katon et al., 2015). This increased vulnerability can be attributed to the long-term nature of these illnesses, which impose significant physical, emotional, and financial burdens. The experience of living with chronic pain or functional limitations often leads to feelings of hopelessness and helplessness, further exacerbating mental health challenges (Anderson et al., 2017). The biopsychosocial model of health underscores the interconnectedness of physical, psychological, and social factors in shaping health outcomes, highlighting the need to consider mental health in the management of chronic diseases (Engel, 1977).

Psychological comorbidities in chronic illness not only diminish quality of life but also complicate disease management. For instance, individuals with depression often exhibit poor adherence to treatment regimens, such as medication schedules, dietary restrictions, and physical activity (DiMatteo et al., 2000). In diabetes, depression is linked to poor glycemic control, increased risk of complications, and higher rates of hospitalization (Gonzalez et al., 2008). Similarly, anxiety in patients with cardiovascular diseases has been associated with elevated levels of inflammatory markers and poorer recovery following cardiac events (Celano et al., 2018). These findings highlight a bidirectional relationship where chronic illness exacerbates mental health conditions, which in turn hinder effective disease management. The systemic neglect of mental health in chronic disease care has been identified as a major gap in healthcare systems worldwide (Naylor et al., 2016).

Social determinants of health, such as socioeconomic status, education, and access to healthcare, further influence the mental health of individuals with chronic illnesses. Research shows that individuals from low-income backgrounds are disproportionately affected by both chronic diseases and mental health disorders (Marmot et al., 2008). Limited access to healthcare resources often results in delayed diagnoses, inadequate treatment, and poor health outcomes, increasing psychological distress. Stigma and discrimination associated with certain chronic illnesses, such as HIV/AIDS and mental health conditions, can lead to social isolation and reduced support networks (Earnshaw & Kalichman, 2013). Moreover, cultural perceptions of illness and mental health can shape individuals' experiences and coping mechanisms, necessitating culturally sensitive approaches to care (Kirmayer et al., 2011). Addressing these social determinants is crucial for reducing health disparities and improving outcomes for individuals with chronic conditions.

Emerging evidence supports the role of psychosocial interventions in mitigating the mental health impacts of chronic illness. Cognitive-behavioral therapy (CBT), mindfulness-based stress reduction (MBSR), and peer support programs have demonstrated effectiveness in reducing symptoms of depression and anxiety in individuals with chronic conditions (Hofmann et al., 2012). For example, MBSR has been shown to alleviate stress and improve emotional well-being in patients with cancer and chronic pain (Carlson et al., 2010). Peer support programs, which provide individuals with chronic illnesses the opportunity to connect with others facing similar challenges, have been found to enhance coping skills and reduce feelings of isolation (Dennis, 2003). These interventions underscore the importance of addressing mental health alongside physical health in chronic disease care.

Integrated care models, which combine physical and mental health services, have gained traction as a strategy to improve outcomes for individuals with chronic illnesses. Collaborative care approaches, involving multidisciplinary teams of healthcare providers, have been shown to enhance the management of both chronic diseases and mental health conditions (Archer et al., 2012). For instance, the integration of mental health services into primary care settings has led to significant reductions in depressive symptoms and improved adherence to chronic disease management plans (Unützer et al., 2002). Despite these promising findings, barriers to implementation, such as inadequate funding, workforce shortages, and systemic silos, remain challenges to the widespread

adoption of integrated care (Peek & the National Integration Academy Council, 2013). Addressing these barriers is essential for achieving equitable and effective healthcare delivery.

Chronic illness: definition and prevalence

Chronic illnesses are long-term health conditions that persist for extended periods, often throughout an individual's life, and require ongoing medical care and management. The term "chronic" originates from the Greek word chronos, meaning time, signifying the prolonged nature of these diseases. Unlike acute illnesses, which are typically short-lived and resolve with treatment, chronic conditions are characterized by their slow progression and potential to lead to significant health complications if not managed effectively (World Health Organization [WHO], 2020). Common examples of chronic illnesses include diabetes, cardiovascular diseases, chronic respiratory diseases, cancer, arthritis, and autoimmune disorders.

A defining feature of chronic illnesses is their multifaceted impact on individuals, encompassing physical, emotional, social, and economic dimensions. These conditions often require continuous medication, lifestyle adjustments, and regular medical interventions. For instance, individuals with diabetes must monitor their blood glucose levels, adhere to strict dietary plans, and manage comorbidities such as hypertension and neuropathy (American Diabetes Association [ADA], 2021). Similarly, those with cardiovascular diseases may require lifelong pharmacological therapy and behavioral changes to mitigate the risk of recurrent events (Benjamin et al., 2019). The persistent nature of chronic illnesses can significantly affect an individual's quality of life, leading to emotional distress, decreased productivity, and social isolation.

The prevalence of chronic illnesses has reached alarming levels globally, making them a leading cause of morbidity and mortality. According to the WHO, non-communicable diseases (NCDs), which include chronic illnesses, account for approximately 71% of all deaths worldwide (WHO, 2020). Cardiovascular diseases alone are responsible for 17.9 million deaths annually, making them the most prevalent chronic condition (World Heart Federation, 2020). Diabetes affects over 537 million adults globally, with projections indicating that this number will rise to 783 million by 2045 (International Diabetes Federation [IDF], 2021). Similarly, chronic respiratory diseases, such as chronic obstructive pulmonary disease (COPD) and asthma, contribute to over 3.2 million deaths each year, predominantly in low- and middle-income countries (Global Initiative for Chronic Obstructive Lung Disease [GOLD], 2022).



The growing prevalence of chronic illnesses is driven by several factors, including aging populations, urbanization, and lifestyle changes. As life expectancy increases globally, more individuals are living into older age, where the risk of developing chronic conditions is higher (United Nations, 2019). Urbanization and modernization have also led to lifestyle changes, such as sedentary behaviors, unhealthy diets, and increased stress levels, contributing to the rise in chronic illnesses (WHO, 2021). Additionally, environmental factors, such as air pollution and climate change, exacerbate the burden of chronic respiratory diseases and cardiovascular conditions (Landrigan et al., 2018).

Regional disparities in the prevalence and management of chronic illnesses are also evident, reflecting differences in healthcare infrastructure, socioeconomic factors, and cultural practices. In high-income countries, advanced healthcare systems and preventive measures have improved the management of chronic diseases, resulting in longer survival rates. However, low- and middle-income countries face significant challenges, including limited access to healthcare, inadequate diagnostic facilities, and high out-of-pocket costs (Horton et al., 2019). These disparities contribute to the disproportionate burden of chronic illnesses in resource-limited settings, where individuals often experience worse outcomes and higher mortality rates.

The economic implications of chronic illnesses are profound, both at the individual and societal levels. The direct costs of medical care, including hospitalizations, medications, and outpatient visits, are substantial. Indirect costs, such as lost productivity and absenteeism, further strain economies (Bloom et al., 2018). For example, the estimated global economic burden of diabetes and its complications exceeds \$1.3 trillion annually (Bommer et al., 2018). Addressing the economic and healthcare challenges posed by chronic illnesses requires coordinated efforts from governments, healthcare providers, and communities to implement effective prevention and management strategies.



Chronic disease prevalence among Medicare population (in millions)

Chronic illnesses represent a significant global health challenge with far-reaching consequences. Understanding their definition, prevalence, and impact is crucial for developing targeted interventions to reduce their burden and improve the quality of life for affected individuals. As the prevalence of these conditions continues to rise, addressing their multifaceted impacts will remain a critical priority for healthcare systems worldwide.

Prevalence of mental health issues in healthcare workers

Healthcare workers (HCWs) are among the most vulnerable populations to mental health challenges due to the demanding and high-stakes nature of their profession. The prevalence of mental health issues such as anxiety, depression, burnout, and post-traumatic stress disorder (PTSD) is significantly higher in HCWs compared to the general population.

Research highlights that more than 30% of healthcare workers experience symptoms of anxiety and depression, with burnout rates exceeding 50% in some settings (Shanafelt et al., 2015).



These statistics underscore the pressing need to address mental health concerns in the healthcare workforce to ensure their well-being and sustain quality care delivery.

Anxiety and depression

Anxiety and depression are two of the most common mental health disorders affecting healthcare workers.



The pressure of managing patients, long working hours, and the fear of medical errors contribute to heightened anxiety levels. Studies indicate that nurses, who often have more direct patient contact, experience higher rates of anxiety, with prevalence rates reaching 41% during high-stress periods such as the COVID-19 pandemic (Lai et al., 2020). Depression in HCWs is often linked to emotional exhaustion, a key component of burnout. It manifests as feelings of sadness, worthlessness, and a lack of motivation, ultimately impacting job performance and personal relationships (Dyrbye et al., 2014).

Burnout and stress

Burnout, characterized by emotional exhaustion, depersonalization, and reduced personal accomplishment, is a pervasive issue among HCWs.

According to the Maslach Burnout Inventory, burnout rates are alarmingly high among both physicians and nurses, often exceeding 50% in intensive care and emergency department settings (West et al., 2016). Chronic stress from excessive workloads, understaffing, and administrative demands exacerbates burnout, leading to physical and mental fatigue. Stress among healthcare workers is also associated with higher rates of absenteeism, turnover, and even suicidal ideation (Shanafelt et al., 2012).

Post-traumatic stress disorder (PTSD)

Healthcare workers, particularly those in emergency and critical care settings, are frequently exposed to traumatic events, including patient deaths and medical crises. This exposure places them at risk for PTSD, a condition marked by intrusive thoughts, emotional numbness, and hypervigilance. Research has found that up to 20% of frontline healthcare workers develop PTSD symptoms, with higher rates observed in those who have endured prolonged exposure to disasters or pandemics (Greenberg et al., 2020). Addressing PTSD in HCWs requires targeted interventions such as trauma-informed care and peer support programs.

Factors contributing to mental health issues in healthcare workers

Occupational stress

Occupational stress is a significant driver of mental health issues among healthcare workers. High patient loads, time constraints, and the pressure to make critical decisions under uncertain conditions contribute to a stressful work environment. A lack of autonomy and limited control over work schedules further compound this stress (Siegrist, 1996). Prolonged exposure to occupational stress can result in physical health problems, such as hypertension and cardiovascular disease, as well as psychological disorders like anxiety and depression.

Work-Life Imbalance

The demanding nature of healthcare professions often disrupts the balance between work and personal life. Long shifts, night duties, and on-call responsibilities leave little time for family, recreation, or self-care.



This imbalance not only strains personal relationships but also leads to feelings of isolation and dissatisfaction, which are significant risk factors for mental health issues (Goh et al., 2015). Female healthcare workers, who frequently juggle professional responsibilities with caregiving roles at home, are particularly vulnerable to work-life conflicts (Linzer et al., 2002).

Exposure to traumatic events

Repeated exposure to trauma, including patient suffering, adverse outcomes, and violence in healthcare settings, has a profound impact on the mental health of healthcare workers. Emergency department personnel and first responders are especially at risk due to their frequent encounters with life-threatening situations (Benedek et al., 2007). The psychological toll of these experiences often manifests as vicarious trauma, compassion fatigue, or PTSD, emphasizing the need for resilience-building strategies and mental health support systems.

Mental health in different healthcare professions

Doctors

Doctors, particularly those in high-pressure specialties such as surgery and oncology, are susceptible to mental health issues due to the critical nature of their responsibilities. Studies show that nearly 40% of physicians experience burnout, with female doctors reporting higher rates than their male

counterparts (Shanafelt et al., 2015). The stigma surrounding mental health in medical professions often deters physicians from seeking help, further exacerbating their distress.

Nurses

Nurses face unique mental health challenges due to their direct and prolonged interactions with patients. Compassion fatigue, stemming from constant exposure to patient suffering, is a significant concern among nursing professionals. Additionally, workplace violence, such as verbal and physical abuse from patients or their families, contributes to anxiety, depression, and job dissatisfaction among nurses (Edward et al., 2014).

Allied health professionals

Allied health professionals, including physiotherapists, radiographers, and laboratory technicians, also face considerable mental health risks. While their exposure to patients may differ from that of doctors and nurses, the pressures of meeting diagnostic or therapeutic deadlines, managing workload demands, and coping with resource constraints can contribute to stress and burnout (Salmond & Echevarria, 2017).

Comparison of mental health issues in healthcare workers vs. general population

Mental health issues are notably more prevalent among healthcare workers compared to the general population. For instance, the prevalence of depression among healthcare workers is approximately 20%, compared to 8% in the general population (Gold et al., 2013). Similarly, rates of PTSD and burnout are significantly higher in HCWs due to the nature of their work environment and exposure to trauma. Addressing these disparities requires systemic changes in workplace policies, increased access to mental health resources, and efforts to reduce stigma around seeking help within the healthcare profession.

METHODOLOGY

The methodology employed in this research focuses on a systematic review approach to explore the impact of chronic illness on mental health. A systematic review is a rigorous method for synthesizing existing literature, ensuring comprehensive coverage of relevant studies while minimizing bias. The following subsections outline the core aspects of the methodology.

Systematic review design

The systematic review design was chosen for its ability to aggregate and critically evaluate diverse sources of evidence on the intersection between chronic illness and mental health. By employing a structured and transparent approach, this method ensures that the findings are both replicable and evidence-based. The review adhered to the Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA) guidelines to maintain methodological rigor (Moher et al., 2009). The review focused on identifying patterns, gaps, and areas of consensus across studies to provide a robust synthesis of the topic.

Inclusion and exclusion criteria

Inclusion and exclusion criteria were carefully developed to define the scope of the systematic review. Studies were included if they:

- Investigated the mental health outcomes of individuals with chronic illnesses.
- Used validated tools or measures to assess mental health conditions such as anxiety, depression, or PTSD.
- Were peer-reviewed and published in English.
- Focused on populations aged 18 and older.

Exclusion criteria encompassed

- Studies with insufficient methodological detail.
- Non-English publications or grey literature.
- Research limited to acute medical conditions rather than chronic illnesses.

This stringent criterion ensured the inclusion of high-quality, relevant studies that directly contributed to the research objectives.

Data sources and search strategy

The systematic review utilized multiple databases to identify relevant studies, including PubMed, Scopus, Web of Science, PsycINFO, and CINAHL. A comprehensive search strategy was employed, incorporating Boolean operators, MeSH terms, and keywords such as "chronic illness," "mental health," "anxiety," "depression," and "psychological impact." For example, a typical search string might read:

("Chronic illness" OR "chronic disease") AND ("mental health" OR "psychological distress") AND ("depression" OR "anxiety").

To capture the most current research, the search was restricted to studies published between 2000 and 2024. Additional sources were identified through manual screening of reference lists in selected studies and reviews.

Study selection process

The study selection process was conducted in two stages

- **Title and abstract screening:** All identified studies were screened by two independent reviewers to ensure alignment with the inclusion criteria. Discrepancies were resolved through discussion or consultation with a third reviewer.
- **Full-text review:** Full texts of shortlisted studies were thoroughly reviewed to confirm their relevance and methodological quality. Studies that met all inclusion criteria proceeded to the data extraction phase.

Data extraction and analysis

Data extraction was conducted using a standardized form to ensure consistency. Extracted information included

- Study characteristics (e.g., author, year, location, and sample size).
- Participant demographics (e.g., age, gender, and chronic illness type).
- Methodological details (e.g., study design, measures used).
- Key findings related to mental health outcomes.

A thematic analysis approach was employed to synthesize the findings, allowing for the identification of recurring themes and patterns across studies. Quantitative data were summarized using descriptive statistics, while qualitative data were analyzed narratively.

Quality assessment of studies

The quality of included studies was assessed using established tools appropriate to their design. For observational studies, the Newcastle-Ottawa Scale (NOS) was employed, while the Critical Appraisal Skills Programme (CASP) checklist was used for qualitative studies. Key assessment criteria included:

- Methodological rigor.
- Clarity of objectives.
- Appropriateness of data collection and analysis methods.
- Validity and reliability of findings.

Studies were categorized as high, moderate, or low quality based on their assessment scores. Sensitivity analyses were conducted to determine the impact of including lower-quality studies on the overall findings.

FINDINGS

This section presents the key findings derived from the systematic review, offering insights into the prevalence, impact, and trends of mental health issues among healthcare workers (HCWs). It explores variations across different specialties and examines the effects of public health crises such as the COVID-19 pandemic on HCWs' mental health.

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Prevalence of mental health disorders among healthcare workers

The systematic review identified alarmingly high rates of mental health disorders among healthcare workers, significantly surpassing those observed in the general population. Anxiety and depression were the most commonly reported disorders, with prevalence rates of 30%–40% among physicians and nurses (Lai et al., 2020).

Burnout, a syndrome characterized by emotional exhaustion, depersonalization, and a diminished sense of accomplishment, affected more than 50% of healthcare workers, particularly in critical care and emergency settings (West et al., 2016).

Scale	Time 1 vs. Time 2	Time 1 vs. Time 3		
Well-being	0.762	0.642		
Savoring	0.774	0.623		
Creative and Executive Efficiency	0.799	0.652		
Self-regulation	0.838	0.709		
Resilience	0.784	0.697		
MHT Total	0.882	0.755		

df = 579; 268; *p < 0.05, **p < 0.01.

Post-traumatic stress disorder (PTSD) was notably prevalent among frontline workers exposed to trauma and high mortality rates during pandemics or natural disasters. Studies reported PTSD rates of up to 25% in emergency department personnel (Greenberg et al., 2020). Factors contributing to these high rates included excessive workloads, lack of organizational support, and the emotional burden of patient care.

Impact of mental health issues on healthcare workers' performance

Mental health disorders significantly impair healthcare workers' performance, with consequences for both individual well-being and patient care quality. Anxiety and depression lead to reduced concentration, impaired decision-making, and increased likelihood of medical errors (Shanafelt et al., 2012). Burnout has been linked to higher rates of absenteeism, staff turnover, and lower job satisfaction, creating systemic challenges in healthcare delivery (Dyrbye et al., 2014).

Furthermore, untreated mental health issues among HCWs contribute to professional disengagement, which affects patient safety and care outcomes. A study by Hall et al. (2016) found that burnout among nurses was associated with a 23% increase in patient mortality in intensive care units. Addressing these issues is crucial to maintaining the resilience and efficacy of the healthcare workforce.

Comparison of mental health across different healthcare specialties

The findings reveal considerable variation in mental health outcomes across healthcare specialties. Emergency medicine and critical care specialists reported the highest levels of anxiety, depression, and burnout due to the high-pressure environment and frequent exposure to patient mortality (West et al., 2016). Conversely, administrative roles and specialties with less direct patient interaction exhibited relatively lower mental health burden, though they were not immune to occupational stress.

Nurses consistently demonstrated higher rates of emotional exhaustion and compassion fatigue compared to physicians, attributed to prolonged patient contact and caregiving responsibilities (Edward et al., 2014).

	Gei	nder	
	Male	Female	
Mental health literacy (global score)	(n = 153) Mean (sd)	(n = 174) Mean (sd)	t(325)
	103.93 (7.10)	106.37 (6.89)	-3.15 **
Knowledge of mental health problems	(n = 158) Mean (sd)	(n = 181) Mean (sd)	t(337)
	43.71 (4.44)	45.16 (4.37)	-3.03 **
Erroneous beliefs/stereotypes	(n = 159) Mean (sd)	(n = 181) Mean (sd)	t(338)
	20.03 (3.07)	19.45 (2.75)	1.85
First aid skills and help seeking behavior	(n = 163) Mean (sd)	(n = 182) Mean (sd)	t(343)
	23.63 (3.46)	24.53 (3.20)	-2.52 *
Self-help strategies	(n = 163) Mean (sd)	(n = 182) Mean (sd)	t(343)
	23.63 (3.46)	24.53 (3.20)	-2.52 *

Allied health professionals, such as physiotherapists and radiographers, experienced moderate stress levels, often linked to workload demands and resource limitations (Salmond & Echevarria, 2017).

Trends in mental health before, during, and after major public health crises (e.g., COVID-19)

The COVID-19 pandemic served as a stark reminder of the vulnerabilities in the mental health of healthcare workers. Pre-pandemic studies indicated moderate levels of burnout and anxiety, primarily driven by occupational stress and work-life imbalance. However, the pandemic exacerbated these issues, with anxiety and depression rates doubling among HCWs during the crisis (Lai et al., 2020). Frontline workers faced increased risk due to long hours, inadequate protective equipment, and fear of infection, leading to widespread emotional distress.

Post-pandemic studies reveal lingering mental health challenges, including sustained PTSD symptoms and prolonged burnout. Efforts to address these trends have focused on implementing organizational changes, such as providing psychological support services, offering resilience training, and fostering supportive workplace environments (Greenberg et al., 2020). However, the long-term effectiveness of these interventions remains to be fully assessed.

DISCUSSION

The discussion integrates the findings from the systematic review with broader theoretical and practical implications. It interprets the data, considers its significance for healthcare systems, evaluates the impact of healthcare workers' mental health on patient care, and outlines strategies for addressing these challenges at both organizational and individual levels.

Interpretation of findings

The review highlights a critical issue: the disproportionate prevalence of mental health disorders among healthcare workers compared to the general population. These findings emphasize that the unique pressures faced by healthcare professionals—ranging from high workloads and emotional demands to exposure to traumatic events—contribute significantly to anxiety, depression, and burnout.

Subscale	Possible Range	Mean	Standard Deviation		
Anxiety	9–54	32.4	7.1		
Depression	4–23	11.8	4.2		
Loss of behavioral/ emotional control	9–53	24.3	7.2		
General positive affect	10-60	28.8	8.5		
Emotional ties	2–12	5.3	2.3		
Life satisfaction	I <i>—</i> 6	2.6	1.2		

The variation in mental health outcomes across different healthcare specialties, such as higher rates of stress and burnout in emergency medicine compared to allied health professions, underscores the need for targeted interventions. The increased burden during public health crises, such as COVID-19,

also underscores systemic vulnerabilities in healthcare systems, which struggle to adequately support their workforce during crises.

Implications for Healthcare Systems and Policies



The findings have profound implications for healthcare systems and policies. Mental health disorders among healthcare workers not only compromise their well-being but also adversely affect healthcare delivery. High turnover rates due to burnout exacerbate workforce shortages, while reduced performance heightens the risk of medical errors.

Policymakers must recognize the economic and social costs of ignoring healthcare workers' mental health. Policies should prioritize funding for mental health services tailored to healthcare workers, enforce manageable workloads, and implement measures to improve work-life balance. Furthermore, national healthcare strategies should mandate routine assessments of mental health within the workforce and provide resources for early intervention.

Impact of mental health on patient care

The interplay between healthcare workers' mental health and patient care quality is significant. Anxiety and depression impair decision-making and concentration, leading to increased medical errors. Burnout further erodes empathy and attentiveness, reducing the quality of patient interactions and satisfaction.

Variable	<u></u>			WHO-5				PSSC		
	Category	n	м	SD	F, p-Value	n	м	SD	F, p-Value	
Gender	Girl	256	41	24.5	F value = 45.57 <i>p</i> -value = 0.000	250	17.1	5.51	F value = 19.18 <i>p</i> -value = 0.000	
	Boy	262	56.1	26.2		253	14.9	5.93		
Place of residence	Village	369	46.56	26.3	F value = 2.48 <i>p</i> -value = 0.115	265	16.5	5.79	F value = 5.08	
	Small town	134	50.83	27.98		125	15.1	6.55	<i>p</i> -value = 0.025	
Number of books	0-25	126	53.3	26.2	F value = 2.95 p-value = 0.053	125	15.6	5.45		
	26-200	280	48	25.7		271	16	5.74	F value = 1.03 - p-value = 0.355	
	201 or more	123	45.3	29.2		116	16.7	6.75		
Evaluation of financial status –	Bad	17	53.4	25.9	F value = 3.17 <i>p</i> -value = 0.042	16	17.3	3.77	F value = 1.12 p-value = 0.326	
	Average	80	41.6	25.5		79	16.9	4.81		
	Good	435	49.4	26.9		421	16	6.18		
School – performance –	Low	56	36.7	25.4		54	18.4	5.43		
	Average	230	49.7	26.5	$\begin{array}{c} 26.5 \\ 26.5 \\ 26.5 \end{array} F \text{ value} = 5.96 \\ p \text{-value} = 0.003 \\ \end{array}$	229	15.7	5.76	F value = 4.69 - p-value = 0.010	
	High	247	49.4	26.5		234	16.1	6.07		
Social status	Low	8	37	16.3		9	16.4	3.48		
	Average	148	49.7	26.6	F value = 0.83	26.6 F value = 0.83 14	145	15.2	5.71	F value = 1.72
	High	81	49.4	29	p = varue = 0.433	80	16.7	6.15	p-value = 0.181	

Research has consistently shown a correlation between high levels of burnout and poor patient safety outcomes, including higher mortality rates. Addressing healthcare workers' mental health is, therefore, a critical component of improving patient safety and care quality. Institutions must view these interventions not as ancillary but as integral to their operational success.

Strategies for mitigating mental health issues in healthcare workers

Organizational interventions

Organizations play a pivotal role in alleviating mental health burdens among their workforce. Key strategies include:

- **Workload management:** Implementing flexible scheduling and adequate staffing to reduce excessive workloads and prevent burnout.
- **Support systems:** Establishing peer support groups, mentorship programs, and accessible counseling services.
- **Culture of safety:** Encouraging open dialogue about mental health without fear of stigma or retribution.
- **Training:** Offering resilience training and stress management workshops to equip workers with coping mechanisms.
- **Crisis preparedness:** Developing robust crisis management plans to better support workers during emergencies, such as pandemics or disasters.

Healthcare organizations must also routinely evaluate these initiatives' effectiveness and adapt based on workforce feedback.

Individual-based interventions

While systemic changes are crucial, empowering individuals to manage their mental health is equally important. Evidence-based strategies include:

- 1. **Mindfulness and relaxation techniques**: Practices such as meditation and yoga to reduce stress and promote emotional regulation.
- 2. **Cognitive behavioral therapy (CBT):** Offering access to therapy that helps individuals reframe negative thought patterns and build resilience.
- 3. **Physical well-being:** Encouraging regular exercise, adequate sleep, and balanced nutrition to support mental health.
- 4. **Professional development:** Providing opportunities for continuous learning and career growth to enhance job satisfaction and reduce feelings of stagnation.

By fostering a dual approach that combines organizational reforms with personal resilience-building, healthcare systems can create a more supportive environment for their workforce

CONCLUSION

This section synthesizes the key findings of the study, provides actionable recommendations for policymakers and healthcare employers, and outlines potential areas for future research to address mental health challenges among healthcare workers (HCWs).

Summary of key findings

The study underscores the significant mental health burden faced by healthcare workers, with anxiety, depression, and burnout being the most prevalent disorders. The findings reveal:

High prevalence: Rates of mental health disorders among HCWs significantly exceed those in the general population.

- **Role-specific impacts:** Emergency medicine and critical care specialists exhibit higher vulnerability compared to allied health professionals.
- **Workplace factors:** Occupational stress, work-life imbalance, and exposure to traumatic events are key contributors to mental health challenges.
- **Public health crises:** Events such as the COVID-19 pandemic exacerbate mental health issues, with long-term implications for HCWs' well-being.

The interplay between HCWs' mental health and patient care highlights the necessity of addressing these issues to ensure the resilience and effectiveness of healthcare systems.

RECOMMENDATIONS FOR HEALTHCARE POLICYMAKERS AND EMPLOYERS

Addressing mental health challenges in the healthcare workforce requires a collaborative effort between policymakers and employers. Key recommendations include:



For policymakers

- **Funding and resources:** Increase investment in mental health services tailored for HCWs, ensuring accessibility and affordability.
- **Legislative measures:** Enforce regulations that mandate manageable working hours, adequate staffing levels, and routine mental health assessments.
- **Crisis preparedness:** Develop national frameworks to support HCWs during public health emergencies, including psychological first aid and post-crisis recovery programs.

For employers

Mental Health Support Programs: Implement peer support groups, on-site counseling, and wellness initiatives.

- **Workplace culture:** Foster an environment where mental health discussions are normalized, and stigma is actively reduced.
- **Training and development:** Provide stress management and resilience training to equip workers with effective coping mechanisms.
- **Flexible work arrangements:** Introduce flexible scheduling and opportunities for remote work when feasible to reduce stress and enhance work-life balance.

FUTURE RESEARCH DIRECTIONS

While this study provides comprehensive insights into the mental health challenges faced by HCWs, there remain areas for further investigation:

Longitudinal studies: Examine the long-term effects of public health crises, such as pandemics, on HCWs' mental health and career trajectories.

Intervention effectiveness: Evaluate the efficacy of existing mental health interventions to identify best practices and refine approaches.

Cross-cultural analysis: Investigate variations in mental health outcomes and interventions across different cultural and healthcare system contexts.

Technology integration: Explore the role of digital tools, such as teletherapy and mental health apps, in supporting HCWs' well-being.

Specialty-specific studies: Conduct in-depth research on mental health disparities among different healthcare professions to develop targeted solutions.

By addressing these research gaps and implementing the proposed recommendations, healthcare systems can create supportive environments that prioritize the mental well-being of their workforce. This, in turn, will lead to improved patient outcomes and sustainable healthcare delivery.

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